

IFB SERVICES:

- Factual Investigation
- Surveillance
- Workers Compensation Claims
- Bodily Injury Claims
- Compulsory Third Party
- General and Commercial Insurance Claims
- Public Liability Claims
- Fire Investigations
- Motor Vehicle Accident Investigation
- Fraud Investigation
- Industrial Relations
- Risk Management
- Asset Protection
- Saliva Based Drug Testing
- Polygraph Testing
- Business Consulting Services

IFB

Traditional Values
Modern Techniques

Specialists in the provision of factual investigation and surveillance services to the corporate and commercial market.

... combining traditional values with modern techniques we provide timely, ethical and professional result driven services to our clients.



A Founding Member of the



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IFB Investigations is one of the most trusted suppliers of investigative services in Australia.

By combining traditional values with modern techniques we provide timely, ethical and professional result driven services to our clients.

The diverse background of our investigation team enables us to place knowledgeable and skilled personnel on each case. This ensures a speedy turnaround of cases, without compromising the quality of the investigation, and at the least cost to clients.

We provide services, including factual and surveillance investigation to government agencies, major insurers, self insurers, large corporations, law firms and a wide range of small and medium sized businesses.

IFB is a foundation member of the Australian Institute of Professional Investigators



IFB  **INVESTIGATIONS**

At IFB investigations we use the latest technology and procedures to ensure that our clients' needs are met or exceeded in all cases. Stringent **Quality Control procedures** are in place and our Investigators must comply with Key Performance Indicators that focus on quality, results, timeliness and cost.

We are conscious of the need for **security and confidentiality of information**. As a condition of employment all our staff and consultants sign a 'Code of Conduct' and 'Confidentiality Agreement'.

IFB employ highly skilled and experienced **Factual and Surveillance Investigators** who hold a current Private Investigator's Licence and a National Police Certificate. Our Staff are conservant with current legislation and the requirements of Brief Preparation for presentation in civil and criminal cases.



The Managing Director of **IFB**, Bill Hayes, has extensive experience in all facets of Investigation. He is a former member of the Federal Police, was a Senior Detective with the South Australian Police Department and a former Senior Investigator with the State Government Insurance Commission Investigation Department

IFB TESTIMONIALS

"Lawsons use IFB for factual investigation and surveillance on behalf of our self insured worker's compensation clients. Their staff are very approachable and ethical and I have complete trust and confidence in their experience and techniques."

Chris Lynch - Lawson Risk Management

"IFB Investigations always act professionally, are cost effective, and get the work done when it's needed."

Antoinette Turner - Skilled Group Limited

"We consider IFB an integral strategic partner in our self insured operation. They're flexible to the needs of our business."

Greg Saunders - Vedior Asia Pacific